



## *Guest Information*

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### **CHECK OUT**

**Check out time is 12:00 noon. If you require a later check out or wish to extend your stay please contact reception**

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### **MABEL CRAWFORD'S BISTRO**

**Breakfast Buffet is served in The Mabel Crawford's Bistro from:**

**-7.00am – 10.00am Mon-Fri**

**-8.00am – 10.30am Sat & Sun**

**Lunch & Dinner is served from 12:30 – 8:30pm**

**To make a reservation please dial 0  
\*Times may differ on Bank Holidays**

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### **CRAWFORD BAR & LOUNGE**

**Drinks are served in the bar and lounge from 5-11pm  
The bar may stay open late due to events in the hotel.**

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### **ACCOMMODATION SERVICES**

**Our accommodation service department will be pleased to assist you with requests for additional toiletries, towels or pillows. We are pleased to provide Housekeeping service at your preferred time. If you have any question concerning the care of your room please contact reception. In case you do not wish to be disturbed, please leave the "Do not disturb" sign on the outside doorknob**

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### **FORGOTTEN ANYTHING?**

The Front desk can supply you with, for instance, a toothbrush and toothpaste, shaving kit.

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### **BABYSITTING**

Babysitters can be arranged subject to availability. It would be advised to give suitable notice especially during peak times

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### **WAKE UP CALL**

If you wish to be waken up, simply let reception know in advance. Please state your room number and time you wish to be called. \*Please note, this is a backup call and would kindly recommend to still set your alarm

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### **TAXIS**

Satellite Taxis: 021 -4808080  
Crestfield Taxis: 0214866666  
If you prefer you can book through reception or with our Satellite Taxis phone at reception

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### **NEWSPAPER**

Complimentary newspapers are available at reception daily subject to availability

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### **FIRST AID**

Specific members of hotel personnel are qualified to administer medical first aid. Please contact reception (o) if first aid is required.

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### **RECEPTION**

**Our Front desk staff is at your disposal for providing information. After the front desk closes our night porter can be reached by dialing 0.**

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### **ROOM KEY**

**Your room key is a magnetic card. Please hand it in at check out as we recycle these cards. We advise you to always have your card with you when leaving the room. Kindly keep the key card away from your mobile phone as this can deactivate the card.**

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### **GUEST CARD**

**During your check in you receive your key card in a guest card. In case you wish to charge items to your room, kindly show this guest card and sign your receipt.**

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### **SMOKING**

**For the comfort of all guests, we operate a strict No Smoking policy in all of our bedrooms and public areas.**

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### **MAIL**

**You may drop your letters or postcards to reception. Stamps are available to purchase at reception**

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