

ACCESSIBILITY GUIDE



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WELCOME TO CORKS VIENNA WOODS HOTEL

Cork's Vienna Woods Hotel offers a warm and welcoming stay in a historic country house set among tranquil woodlands overlooking the Glashaboy River. Just minutes from Cork City, we combine timeless charm, modern comfort, and genuine hospitality for a relaxing retreat.

This accessibility guide provides information about the facilities, accommodation, and services at Cork's Vienna Woods Hotel to help you plan your stay with confidence. We are committed to making our hotel as accessible as possible, ensuring every guest can enjoy our tranquil surroundings, dining, and warm hospitality.

Our friendly team is always available to assist and will do everything possible to accommodate your individual needs. If you have any access requirements not covered in this guide, please contact our Reservations team in advance on +353 21 455 6800 or by email at reservations@viennawoodshotel.com.

We look forward to welcoming you to Cork's Vienna Woods Hotel and ensuring you have a comfortable and enjoyable stay.

The Team at Cork's Viennna Woods



CONTACT INFO

To get in touch with a member of our team, simply contact us by phone or email and we'll be happy to assist:



Reception

 +353 (0) 21 455 6800

 reception@viennawoodshotel.com
info@viennawoodshotel.com

Reservations

+353 (0) 21 455 6800



reservations@viennawoodshotel.com



EMERGENCY & MEDICAL INFORMATION

Should you require medical assistance or experience an emergency during your stay, please contact our team immediately. Our staff are available to provide support and guidance whenever required.

First Aid	As part of our commitment to guest safety and accessibility, trained members of our team are available to provide assistance and support during your stay. A defibrillator is located at the hotel's front entrance and is available in the event of a medical emergency. If you require assistance or have any concerns during your visit, please contact a member of our team who will be happy to help.
Closest Hospital	For medical emergencies, both Cork University Hospital and Mercy University Hospital provide 24-hour Emergency Department services and are within easy reach of the Hotel. Cork University Hospital is approximately 15–20 minutes away by car, while Mercy University Hospital is approximately 10–15 minutes away.
Closest GP	Doctor365 provides walk-in GP and out-of-hours medical services and is approximately 15 minutes from Vienna Woods Hotel. The clinic is open 7 days a week, with walk-in appointments generally available from 10am–2pm and 3pm–7pm. Online consultations are also available. SouthDoc provides an out-of-hours GP service for urgent medical needs when your own GP is unavailable. The service operates evenings, overnight, weekends, and public holidays, with appointments arranged by phone. It is located approximately 15 minutes from the hotel.
Closest Pharmacy	Pharmacy First Plus Glanmire is located approximately 5 minutes from the hotel. Opening hours are Monday to Friday 9:00am–7:00pm and Saturday 9:00am–6:00pm. Phelan's Pharmacy Glanmire is located in the Crestfield Centre, Glanmire, approximately 5 minutes from the hotel. Opening hours are Monday to Friday 9:00am–7:00pm and Saturday 9:30am–6:00pm.

HOW TO GET TO US

Cork's Vienna Woods Hotel is located at the edge of Glanmire, just a short 10 minute drive from Cork City Centre. Our eircode is T45V065

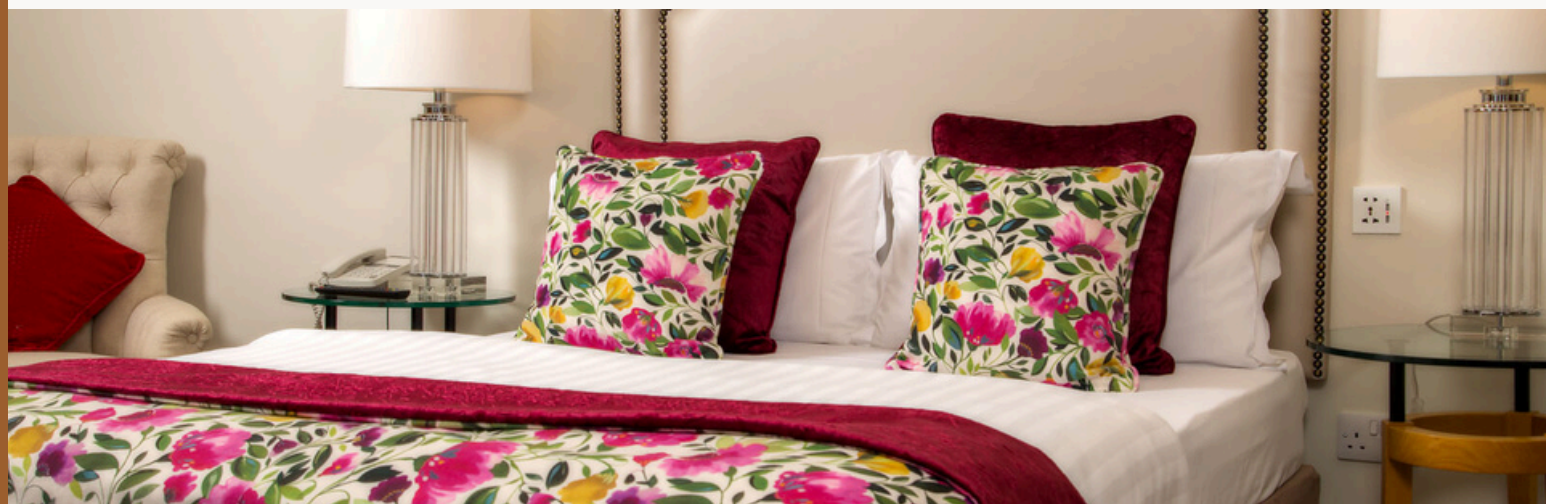
Car/Bicycle	If travelling by car or bicycle, enter our Eircode, T45 V065 , into Google Maps or Apple Maps. Complimentary private parking is available, including accessible spaces close to the main entrance.
Bus	Bus Éireann operates regular services from Parnell Place Bus Station and across Cork City. The 214 bus stops a short walk from the hotel, providing convenient access to and from the city centre.
Taxi	We recommend Satellite Taxis for local transport. Taxis can be booked in advance or arranged through reception for journeys to Cork City, Kent Train Station, Cork Airport, and surrounding areas.
Cork Airport	The nearest airport to the Hotel is Cork Airport, located approximately 15–20 minutes away by car or taxi, depending on traffic conditions.
Train	The hotel is a short drive from Cork Kent Station, which offers regular rail services to Dublin Heuston and destinations across Ireland. Reception can assist with arranging a taxi to and from the station if required.

ACCESSIBILITY FEATURES:

We strive to make our hotel a comfortable home away from home, offering a range of accessibility features to support you throughout your stay.

Information	• Large-print information: Large-print menus are available on request from our team. • Brochures and a map of the area are located at our reception desk, our front office team would be delighted to assist with any queries regarding these.
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Services	• 24-hour assistance: Our team is available around the clock to assist guests at any time. • Emergency evacuation support: Personal and general evacuation plans are available for guests with disabilities or specific access requirements.
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Wheelchair Accessibility

- At Cork's Vienna Woods Hotel, we offer wheelchair-friendly access throughout key public areas, with step-free routes and spacious layouts designed to support ease of movement.
- The hotel provides accessible entrances and generous internal space in communal areas, helping ensure a comfortable experience for guests with mobility needs.
- A selection of rooms are also designed with accessibility in mind, offering practical layouts and features to support a convenient and comfortable stay.
- A designated accessible toilet is available off the reception area, designed for wheelchair users and guests with both visible and non-visible accessibility requirements.



Self Check- in Kiosk

- To support accessibility and guest convenience, The hotel provides a self-check-in kiosk, offering a simple and efficient check-in experience. Reception staff are always available to assist guests who require additional support or prefer a traditional check-in service.
- The kiosk is designed to support a smooth check-in process, with a user-friendly interface and step-free access to ensure it can be comfortably used by all guests, including those with mobility requirements.

Parking

- Cork's Vienna Woods Hotel offers ample complimentary on-site parking for guests, with 200 spaces available in both the main car park and the upper car park area.
- The hotel also provides designated accessible parking spaces, conveniently located to support ease of access to the main entrance and reception. More of these spaces can be made available if needed.
- There is also 2 electric car charging spaces conveniently located to the side of the hotel.





Restaurant & Bar

- Mabel's Bistro has step-free entry and all main dining areas located on the ground floor for ease of access. The layout is designed to support comfortable movement throughout the space, ensuring an inclusive dining experience for all guests.
- Table service is provided as standard in Mabel's Bistro. In the bar areas, table service is also available upon request to ensure a comfortable and convenient experience for all guests.
- A quieter table area is available on request, please let our team know on arrival or at time of booking.
- We are happy to accommodate a variety of dietary requirements, including gluten-free, dairy free, vegan, and vegetarian options. Our team is on hand to assist during your visit, or you are welcome to contact us ahead of time to discuss your needs.



Access to Public Areas

- There is step-free access throughout the majority of our key public areas, supporting ease of movement for all guests.
- From the main entrance, guests can access reception, Mabel's Bistro, bar and lounge spaces, meeting and event rooms, accessible toilet facilities and accommodation corridors.
- The hotel layout is designed to ensure a smooth and comfortable experience for guests with mobility requirements.
- There are two elevators that serve all floors, providing guests with straightforward access to their bedroom floor, helping ensure a smooth, accessible and convenient stay.



Bedrooms

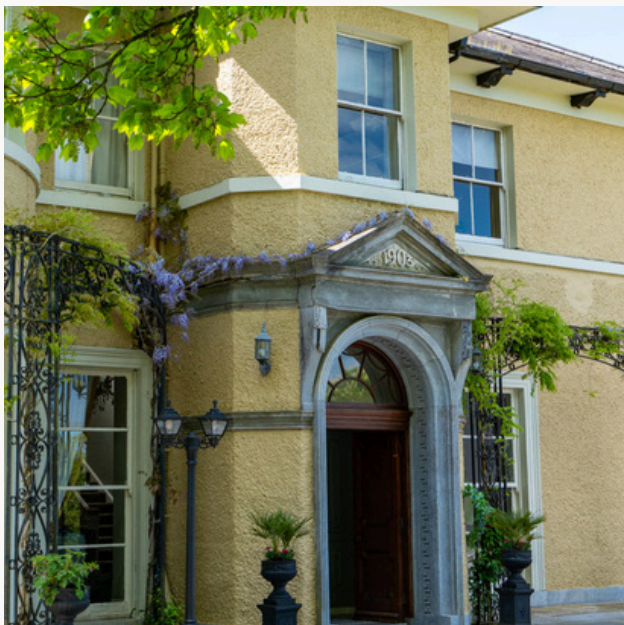
- We provide 68 spacious bedrooms located across our dedicated accommodation floors, all easily accessible via elevator which serve every level of the hotel. The majority of guestrooms are fitted with modern walk-in showers, offering added convenience and accessibility for guests who require them.
- All bedrooms are ensuite, non-smoking, and include complimentary WiFi, ironing facilities, and tea and coffee making facilities as standard. Check-in is from 4pm on the day of arrival, with check-out at 12pm on the day of departure. A late check-out or early check-in option is available on request and subject to availability.
- A selection of accessible bedrooms are also available, designed to support guests with mobility requirements and provide additional space and convenience where needed.

Gallery of Images

MAIN HOTEL ENTRANCE:



HOTEL SIDE ENTRANCE:



ELECTRIC CHARGING SPACES:



Gallery of Images

RECEPTION AREA:



SELF CHECK-IN KIOSK:



THE LOUNGE:



THE GLASSROOM:



Gallery of Images

BAR:



OAKROOM:



MABELS BISTRO:



GLANMIRE SUITE:



Gallery of Images

DRAWING ROOM:



JOHN PETER SUITE:



BALLROOM:



GRÁ:



Gallery of Images

LOTABEG:



CLASSIC DOUBLE:



EXECUTIVE:



EXECUTIVE PLUS:



Gallery of Images

FAMILY ROOM:



MINI SUITE:



BRIDAL SUITE:



BRIDAL PREP ROOM:



Accessible Destination Highlights



Midleton Distillery

The world-famous Midleton Distillery Experience is also nearby, offering visitors the opportunity to discover the rich heritage of Irish whiskey through guided tours and interactive exhibits.

Fota Wildlife

Guests can enjoy a visit to Fota Wildlife Park, one of Ireland's leading wildlife attractions, or explore the beautiful grounds and gardens of Fota House.



Other Accessible Destination

- English Market: A historic indoor market with step free entrances and wide aisles, making it accessible for most visitors.
- Fitzgerald Park: An accessible riverside park with paved pathways, accessible toilets, and level access to many of its facilities.
- Cobh Heritage Centre: An accessible visitor attraction with lift access and exhibits designed to accommodate a wide range of visitors.
- Crawford Art Gallery: A centrally located gallery offering step free access, lifts, and accessible visitor facilities.
- Marina Market: A spacious indoor food market with level access, wide walkways, and accessible seating and toilet facilities.